

# Your Fairy Dogmother

## Client Grooming Agreement

We love your pets, and want to ensure that they have a positive grooming experience! This is why we have the guidelines outlined in the client grooming agreement.

- Current Vaccinations:** By signing this contract, owners verify their pets are current on Rabies vaccination. Proof of vaccination shall be provided to Your Fairy Dog Mother staff upon request as well as current veterinarian information. Special circumstances will be taken into consideration.
- Aggressive or Dangerous Pets:** Owners **must** inform Your Fairy Dog Mother staff if your pet(s) bite(s), has bitten, or is aggressive to people, other pets or specific grooming procedures. Your Fairy Dog Mother reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process.
- Health or Medical Problems & Senior Pets:** Owners **must** inform Your Fairy Dog Mother of any health, medical, or physical problems your pet might have. Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems, **and can expose hidden medical problems or aggravate a current one during or after the groom.** Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress.
- Ear Hair Plucking:** Ear hair plucking is sometimes performed on breeds which have hair growing in the ear canal. Some veterinarians recommend to do this, and some recommend against it. If you elect for your pet's ear hair to be plucked, we will do so, as long as the procedure isn't extremely stressful to your pet. The final judgement call of the pet's stress level will be determined by the groomer. Do you elect for ear hair plucking to be performed? Please circle YES or NO
- Anal Gland Expression:** Anal glands will be expressed externally before bathing on small breeds, unless you elect not to have this done. Regular gland expression by the groomer does not replace regular check ups and internal expression done by the vet. By initialing, you agree that you are responsible to have the glands checked regularly by a veterinarian. If the groomer notices something that looks like a problem with the glands, we will inform you. But we are not veterinarians, and sometimes anal gland problems are not readily noticeable to a groomer without veterinary training. Do you elect for anal glands to be expressed? Please circle YES or NO
- No-shows and Cancellations:** No shows and cancellations without 24hrs notice are subject to a charge up to the full amount of the scheduled service, which will be added to your next ticket. We understand there may be emergency situations and will work with you, but not on a continued basis. Please be respectful of our time as we are a by-appointment business, and another client could have taken your appointment if we had known.

*By signing this contract you (or your Agent) agree to hold Your Fairy Dogmother, its owners, operators, employees, officers and directors harmless from any damage, loss or claim arising from any condition of the undersigned pet, either known or unknown to Your Fairy Dog Mother. It is also further understood and agreed the terms of this agreement can change at any time. If our policies change, we will have you review and sign amended release form at your pet's next appointment, and it will overwrite any and all prior signed contracts or releases. It is further understood this agreement applies to any and all pets groomed now or at future appointments.*

**I have read and agree to the policies of Your Fairy Dog Mother**

Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_ Pet(s) name(s) \_\_\_\_\_